

# Personal Emergency Response System

Emergency / Nurse Call “Talking Help Phone” with SIM card holder



## The HP4 Blue Phone, our “Talking Help Phone”

The HP4 Blue Phone enjoys the benefits of the latest technology and sets a pace well beyond the AS4607/AS2999 Standards. This new model includes a SIM card holder facility to allow the inclusion of a GSM communication back-up path.\*

The HP4 Blue Phone looks and operates like a normal, modern telephone whilst also being a highly featured but subtle and inconspicuous emergency-call unit with unique back-up capabilities.

In addition to having large back-lit ‘talking’ dial keys and ‘Help’ button, in an emergency the HP4 quickly communicates with both the Resident and our Emergency Response Centre. Immediately when an alarm is triggered, the HP4 will “talk” to the resident with loud volume in order to provide reassurance, even if it was triggered from another room. It then allows either direct or call-back two-way hands-free communication.

INS LifeGuard supplies innovative solutions comprising Personal Response, Medical Alarms and Nurse Call Hardware, as well as unique IP-based

converged Medical Alarm, TeleHealth and Home Automation systems, for individuals or in a group setting.

INS is a health care provider, so our services are prevention based; they are comprehensive, fully flexible and tailored to the needs of the individual client or village.

Our Call Centre is staffed by highly qualified and experienced nurses whose qualifications and clinical knowledge are far greater than the ‘first aid attendants’ commonly used in the industry.

The fact that all alarms are handled by qualified nurses is unique to INS LifeGuard and we feel it’s an important distinction. It means emergency personnel can be engaged quickly if required, and our nurses can not only share personal details, but also medical information that could save a life.

*\* Future release*



[www.theinsgroup.com.au](http://www.theinsgroup.com.au)

1 800 636 040

## Features & Benefits

- The only phone complying with Standard AS4607
- Compatible with NBN FTTP (Fibre) Connections
- White colour with blue LCD Display surround
- Desk or wall mounting 'Feature Phone'
- Photo-fit picture speed dialling
- Big button, back lit dial keys with speech and display
- Large back-lit 'Help' button
- Large back-lit LCD Display
- Loud two-way speakerphone with volume control
- Hearing aid induction loop in handset
- 'Talking Clock' with day and time annunciation
- Calendar clock with daylight saving control
- GSM back-up path option for reliable communication
- Announces a handset off-hook or line disconnect
- Announces low battery in Pendant or other devices
- Reminders for appointments, medication, meals, etc.
- Accommodates a range of transmitters with up to 50 meter range
- 80 hour (Approx) NiMH unit battery back-up
- Answering and hanging-up via wireless pendant
- Inactivity monitoring and reporting
- Home & Away intrusion, smoke, gas etc. detection
- Auto voice announcements to responding carer
- Loud sounding ringer for the hearing impaired
- Mode 3 secure (protected) connection

*Specifications subject to change at discretion of INS LifeGuard.*

## Accessories



### Fixed Wireless Call Point

These devices are useful in common danger areas where there's a higher risk of slips and falls, such as bathrooms, en suites, and bedrooms. They can even be fixed to outdoor patios, etc. They require no electrical wiring and can be installed in minutes.



### GSM Gateway

The LifeGuard GSM Gateway provides a communication medium when a fixed telephone service is unavailable. It can be used in any location that has 2G mobile coverage and can eliminate the need for additional cabling to remote locations.



### Smoke Detectors

Every home should be protected by a smoke detector. On detecting smoke, our smoke detector will sound an audible alarm, and then transmit a signal to our Emergency Response Centre so appropriate action can be taken. It will also advise us if the battery runs low, so we can advise you of the problem.



### Water Sensor

This will detect unexpected floods caused by home appliances, a ruptured pipe or natural disasters. It's waterproof, battery powered and features an extended probe design.



### Bed Exit / Epilepsy Seizure Detector

This system consists of an under bed sensor which monitors the resident and detects movement, and a control unit that responds to signals sent from the bed sensor. It can be used to detect whether the person has gotten out of bed, and to detect epileptic seizures and trigger an audible alarm.