

# Personal Emergency Response System

Emergency / Nurse Call Dialler – suitable for desk or wall-mounting, or fits snugly under a normal telephone



## The INS LifeGuard HD4 Dialler

Our new all-purpose emergency-call **HD4 Dialler** is based on the circuit and software designs of the third generation INS LifeGuard HP3. As such it draws on over 17 years' experience in the supply of over 50,000 previous model units and incorporates the latest telecommunication components and technologies.

Designed and manufactured in Australia, the INS LifeGuard **HD4 Dialler** is primarily intended for persons who may be at risk either in a private home or aged care residences, or even for use within the workplace. Consequently it meets, and in many respects significantly exceeds, the Australian Standard AS4067 for Personal Response Systems.

The attractive and flexible design is suitable for desk or wall mounting; or can fit snugly under a normal telephone if preferred.

The HD4 Dialler is supplied with a single wireless pendant, however up to 48 wireless accessories may be programmed into each dialler allowing significant flexibility for various applications. It also includes comprehensive, but simple to operate, 'Home and Away' security monitoring facilities, making it

particularly suited for those living alone or within retirement village communities.

INS LifeGuard supplies innovative solutions comprising Personal Response, Medical Alarms and Nurse Call Hardware, as well as unique IP-based converged Medical Alarm, TeleHealth and Home Automation systems, for individuals or in a group setting.

INS is a health care provider, so our services are prevention based; they are comprehensive, fully flexible and tailored to the needs of the individual client or village.

Our Call Centre is staffed by highly qualified and experienced nurses whose qualifications and clinical knowledge are far greater than the 'first aid attendants' commonly used in the industry.

***The fact that all alarms are handled by qualified nurses is unique to INS LifeGuard and we feel it's an important distinction.*** It means emergency personnel can be engaged quickly if required, and our nurses can not only share personal details, but also medical information that could save a life.



[www.theinsgroup.com.au](http://www.theinsgroup.com.au)

1 800 636 040

## Features & Benefits

- Wall, desk or underphone mounting
- Back-lit 'Help' button plus wireless pendant trigger
- Programmable Daily 'OK' button
- Reassurance voice announcements to resident
- Voice to voice and/or computer terminal protocols
- Choice of languages for Resident Announcements
- Announces a handset being off-hook or line disconnect
- 80 Hour (approx.) Dialler battery back-up
- Answering and hanging-up of normal telephone calls via wireless pendant
- Appointment, medication or meal reminders
- Inactivity monitoring and reporting
- Home & Away intrusion, smoke, gas, etc. detection
- Allows mixture of voice and computer centre contact
- Auto voice reassurance & diagnostics annunciation
- Auto voice announcements to responding carer
- Back-up communication paths for reliable operation
- Wide range of wireless accessories and call-points
- Telstra 'home services' & 101 service compatibility
- Secure remote access for commands and programming
- Doorbell or special local alert capability
- Integral day of week and real time clock

*Specifications subject to change at discretion of INS LifeGuard.*

## Accessories



### Fixed Wireless Call Point

These devices are useful in common danger areas where there's a higher risk of slips and falls, such as bathrooms, en suites, and bedrooms. They can even be fixed to outdoor patios, etc. They require no electrical wiring and can be installed in minutes.



### GSM Gateway

The LifeGuard GSM Gateway provides a communication medium when a fixed telephone service is unavailable. It can be used in any location that has 2G mobile coverage and can eliminate the need for additional cabling to remote locations.



### Smoke Detectors

Every home should be protected by a smoke detector. On detecting smoke, our smoke detector will sound an audible alarm, and then transmit a signal to our Emergency Response Centre so appropriate action can be taken. It will also advise us if the battery runs low, so we can advise you of the problem.



### Water Sensor

This will detect unexpected floods caused by home appliances, a ruptured pipe or natural disasters. It's waterproof, battery powered and features an extended probe design.



### Bed Exit / Epilepsy Seizure Detector

This system consists of an under bed sensor which monitors the resident and detects movement, and a control unit that responds to signals sent from the bed sensor. It can be used to detect whether the person has gotten out of bed, and to detect epileptic seizures and trigger an audible alarm.



The waterproof, wireless pendant has an iridescent 'glow in the dark' button and a replaceable long-life battery. Each pendant continuously checks its battery and automatically reports a low battery condition to the user and/or to the monitoring centre as required.