

# Help Phone and Emergency System — “The Talking Phone”

Our Advanced Telephone System

## Introduction

Following the development of the original INS LifeGuard model HP1 “help-phone” in 1997 and its HP2 successor in 1998, INS LifeGuard releases its latest third-generation HP3 design.

The HP3 is designed and manufactured in Australia specifically for aged and/or frail persons, including those living within self-care communities.

The “help-phone” provides assistance for those persons suffering sight, hearing, or memory loss and for those suffering minor or severe mobility restrictions.

## Emergency-Calls - The “Talking Phone”

In the event of a help request, the “help-phone” quickly identifies the situation and reports to the Monitoring Centre Operator. Meanwhile the “help-phone” is “talking” to the user providing reassurance. The “help-phone” allows high quality, two-way, hands-free speech via loudspeaker between the Monitoring Centre Operator and the User.

## Overcoming User Frailties

In addition to its prime function of calling for help, the HP3 telephone and dialler offer the user many important additional benefits designed to offer security and improve quality of life. These include, but are not limited to the following:

- ▲ The “help-phone” can be pre-programmed to pre-select any desired telecommunications carrier (optional)



- ▲ Handset volume control for sound level enhancement
- ▲ Handset hearing aid induction loop
- ▲ Integral “special” loud-sounding ringer
- ▲ Large keypad buttons with button-5 “feel” location
- ▲ Large auto-dial “picture buttons” for easy dialling
- ▲ Voice announcements to both the user and to the responding Operator
- ▲ Normal modern “feature-phone” facilities
- ▲ Answering and hanging-up calls via wireless wrist or pendant transmitter
- ▲ “Home Companion” features such as event reminders, personal care reminders and appointment reminders
- ▲ Multi event Inactivity monitoring and reporting
- ▲ Home and Away “Intrusion detection” and reporting
- ▲ Accommodates smoke detectors and other sensors
- ▲ Wide range of wireless accessories and call-points

*Specifications subject to change at discretion of INS LifeGuard.*